

Team Building

ClearCut
IT TRAINING

Duration: 1 day

Who should attend: Aspiring or experienced middle managers and team leaders, helping them to develop their skills and improve team performance.

Aims: To develop shared vision and understanding of a high performing team and explore the fundamental skills needed to work effectively and collaboratively in a team working environment.

By the end of the course, delegates will:

- Understand the 4 stages of team development
- Be aware of what makes a high performing team
- Know how to communicate effectively with your team
- Identify your team's Strengths, Weaknesses, Opportunities & Threats
- Understand the 4 types of team players and identify your own styles
- Recognise why a team can become dysfunctional and how to avoid falling into the traps
- Explore some team problem-solving techniques
- Practice solving problems within the team

Key Topics

Team Dynamics

- Team Development
- The High Performing Team
- Working Styles & types of team players

Effective Communication

- Communication Styles
- Personalities within the team
- Questioning Techniques
- Listening Skills

Teamwork

- Your place in the team
- Know your teammates
- Why teams become dysfunctional
- Team problem solving
- Practical exercises

Strategy for Team Success

- Action Plan